



# UNESCO Regional Conference on Quality Assurance of Higher Education in Asia-Pacific

## Communication about Quality Assurance: External Quality Assurance



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**Team Leader Quality Assurance**

# Communication about Quality

- Communication about Standards and Guidelines
- Communication with all stakeholders
- Communication with Partner Agencies
- FHEC Message is consistent



# Challenges

- Acceptance
  - NKOTB
  - FHEC – 7 years
  - HEIs – 132 years
- Perceived as an Enabler rather than Regulator
  - “working with them rather than against them”
  - Respect their history and knowledge
- Improving relationship



# Achievements

- 1<sup>st</sup> Agency accredited by APQN (2015)
- Industry – Academia Collaboration (2015)
- Hosting of APQN and INQAAHE Conferences (2016)
- HEI Collaboration (Peer Learning) (2017)
- FHEIP (MFAT (NZ) – 2016)
- Review of FQF (2017)



# Looking Forward

- HEI Provider Monitoring Framework (2017 and full roll out from 2018)
  - QA Monitoring
  - Finance Monitoring
  - Compliance
- Industry Stakeholder Forums
  - Industry Specific standards
- Increase scope of HE Legislation
- Increased cooperation / collaboration between HEIs
- Cooperation with other National and Regional Agencies



A woven basket made of light-colored, flat strips of material, possibly bamboo or reed, is positioned on the right side of the image. The basket is set against a dark, textured background that appears to be a rock surface. A white rectangular card is placed over the lower portion of the basket and the rock. The card features a decorative border of a repeating leaf-like pattern. Centered on the card is the text "Thank you" in a bold, black, sans-serif font.

**Thank you**

**&**

**Vinaka Vakalevu**